



Webster Police Department

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Timothy J. Bent
Chief of Police

Deputy Chief Rodney L. Budrow
Lieutenant Michael D. Shaw

Community Committed

To: Dispatcher Keith Remillard

From: Lieutenant Michael Shaw

RE: Letter of Commendation

Date: October 28, 2013

Dispatcher Remillard

On October 28th at 0012 hours, the Webster Police Department received a call for an unconscious male that had been badly burnt in the hallway. Upon arriving, smoke was observed coming from an upstairs apartment. Officers Michael Reardon and Christopher Trainor rendered aid to the victim who was badly burnt and evacuated him with the assistance of Webster EMS upon their arrival.

Officers Joshua Collins and Timothy Moran arrived and all officers evacuated the remaining, occupied apartments by forcing entry into them and awaking residents contained therein. All this while heavy smoke and fire was emanating from the apartment where the victim was taken from.

Working dispatch during a structure fire can be a very stressful time, and when police officers are evacuating victims and residents, it only adds to the pressure a single desk operator faces.

Dispatcher Remillard you were able to notify all of the appropriate agencies as well as keep order on radio. Your calmness and professionalism are a credit to yourself and your department. Please accept this letter of commendation as a token of our appreciation and your efforts are greatly appreciated and have not gone unnoticed.

Respectfully submitted,

Lieutenant Michael Shaw

From the shores of
Lake Chargoggagoggmanchauggagoggchaubunagungamaugg