

# UNDERSTANDING YOUR ID CARD

Your member ID card includes useful information about your plan for both you and your providers. Always carry your member ID card with you and remember to present it to your healthcare providers during visits.

**Your member ID number and group information** → ID# **HHZ010000**

**Covered members under your plan** → SMITH: THOMAS, NICOLE  
WILLIAM, SAMANTHA, TYLER

**Prescription Plan Information** → Your prescription benefit information will appear here if you have a joint medical and prescription benefit card

Medical Copays	
Preventive	\$\$
Office Visit	\$\$
Specialist	\$\$

→ If your plan includes copayments, they may appear here

**HealthPlans, Inc.** **Harvard Pilgrim Health Care** → Your primary provider network

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**Contact HPI Customer Service if you have any questions** → **Members**  
For Questions or to Precarity Services: Call 000-000-0000  
Failure to precarity may result in a benefit reduction. Find a provider online or call Health Plans Member Services.

**Contact and claim submission information for your providers** → **Providers**  
This area includes information for your providers about where they can submit claims in the area network.

**Visit us online**

**Network Access**  
This area includes a description of how you may access your network.

**Pharmacy**  
For questions about your pharmacy benefit, call: Rx Benefits: Members: 000-000-0000 Pharmacists: 000-000-0000 → Look here for your pharmacy benefit plan contact information

→ If your plan includes additional networks, their logos will appear here

## Need a new member ID card?

Download a mobile card, print a temporary copy, or request a new one on your desktop or mobile device.



Have questions? Call HPI Customer Service at the phone number or website listed on the back of your member ID card.

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