



South Worcester County Communications Center

357 Main Street • Webster, MA 01570 • 508-943-1212
Serving the Towns of Webster and Dudley, Massachusetts



Gregory Lynskey, Communications Center Director

SWCCC Operations Board Meeting Minutes for October 16, 2021 – Regular Session

Attendees: Chairman Dean Kochanowski, Michael Shaw, Brian Hickey, Gary Milliard, Gregory Lynskey

- Meeting called to order by Chairman Kochanowski at 10:01am
- Chief Kochanowski led the Board in the Pledge of Allegiance
- Chief Milliard made a motion to approve the minutes from June 14, 2021. Second by Chief Shaw. Unanimous vote.
- Director Lynskey stated that there wasn't much to report on other communities other than Charlton had expressed interest in learning more. Their Fire Chief had indicated he believed any discussions they are involved in should involve Sturbridge as well. Sturbridge was also contacted by TA Willardson before his departure, however they didn't provide an indication of their interest.
- Director Lynskey informed the Board that following the interviews conducted in August, the top two candidates were brought in to do some observation time with the dispatchers and to see how they interact. After this was completed, it was clear that the best candidate was Abagayle Fournier who was selected and will be starting in early November.
- Director Lynskey stated that Dudley Town Administrator Ruda had come across a grant that is slated to be released in the spring. The grant is a municipal fiber grant. This grant will hopefully provide funding that will allow for the replacement of the copper lines in Dudley that the radio system currently relies upon. Chief Kochanowski also added that he has placed a fiber project into his capital plan, however it is several years away.
- Director Lynskey informed the Board that it is looking more and more likely that the IMC system will become obsolete in the next 3-5 years. While IMC is not currently indicating any end to support, they have indicated that the product is likely not going to receive any substantial improvements, to include not having the platform changed to a more modern browser-based system. The database design is also antiquated and has risk for attack. He stated that the State has become in tune with this issue and the fact that over 200 agencies in the state will be looking for a new solution in the next few years. Historically many agencies have relied upon state funding for CAD/RMS upgrades. Given the number in need, the state won't be able to support that. As such, the state is beginning the process of developing an RFP and review process for a statewide CAD/RMS system. The discussion so far was that the state would look at funding the system and those who wish to join could subscribe to the system. If an agency wished to not join the system, the state would likely not provide any funding towards an upgrade. The Board thought that sounded like

Board of Directors:

Jonathan Ruda - Chairman
Greg Balukonis – Vice-Chairman
Randy Becker - Member
John Marsi - Member

Operations Board:

Dean Kochanowski - Chairman
Michael Shaw - Vice Chairman
Steven Wojnar - Member
Brian Hickey – Member
Gary Milliard - Member

a reasonable plan for the future and makes sense to have everyone on the same system.

- The Board reviewed the Board of Directors Agenda for October 13, 2021.
- Director Lynskey informed the Board of his conference attendance schedule for the coming months. He stated he will be attending APCO Atlantic at the end of October in Vermont and will be attending a Denise Amber Lee Foundation Conference in Myrtle Beach in late January.
- Chief Shaw made a motion to adjourn at 10:21am, second by Chief Hickey. Unanimous vote.